
ELIM HOUSE GUEST HOUSE

Terms and Conditions

1. Welcome

Thank you for choosing to book with Elim House Guest House. We look forward to welcoming you. When you make this booking you are entering an agreement with us. Please read our terms and conditions of booking below.

2. Prices

The price includes accommodation plus breakfast.

3. Pets

Pets are not permitted.

4. Cancellation and Insurance

Once you have booked your stay, our agreement is a legal contract and any deposit you may have paid is non-refundable. If you need to cancel please contact us immediately. For cancellations made up to 10 days before your booking you will not be liable for the total outstanding balance. For cancellations made after this time or by failing to take up the booking without cancelling you will be liable for the total cost of your stay. For this reason you may wish to take out cancellation insurance, which is inexpensive and can be obtained from any good broker.

5. Non Availability

We would only cancel your booking if your accommodation was unavailable for reasons beyond our control. We would attempt to offer you alternative accommodation, however if this was not possible, or unacceptable to you, then we would refund all monies paid by you. Our liability would not extend beyond this refund.

6. Arrival

Your accommodation is available from 14.00pm to 21.00pm on the day of arrival. In all cases please let us know your expected time of arrival.

7. Departures

Please be ready to leave your accommodation by 10.00am on the day of departure.

8. Damages and Breakages

Please take care with our accommodation. You are responsible and liable for any breakages or damages which you cause to the accommodation or its contents. Please report these as soon as they occur. We do not normally charge for minor breakages, but we may send you an invoice for repair or making good if the damage or breakage is significant, and we may make an additional charge of £50.00 if you did not report this.

9. Liability

We do not accept any liability for any damage, loss or injury to any member of your party or any vehicles or possessions, unless proven to be caused by a negligent act by ourselves or our employees or contractors whilst acting in the course of employment.

10. Data

Any data gathered during the course of this booking may be held on computer.

11. Payment Details

For all bookings we require a deposit equal to the cost of the first nights stay to confirm the booking. We will charge this to your debit/credit card. We will contact you to confirm the booking and letting you know what the outstanding balance is. The balance is due on arrival.

12. Children

We do not have facilities to accommodate children under the age of 16 years old and therefore cannot accept bookings with children.